QUALITY POLICY STATEMENT

Oakes Power Services Ltd (OPS Ltd) aims to provide an honest and reliable service to ensure a cost-effective solution for our clients from large LV installations up to 33kV.

We can offer a full turnkey solution from project inception right through to completion or alternatively offer individual engineering services. With works carried out for customers across various sectors including Network Rail, London Underground, DNO and privately-operated networks we have a range of experience.

The Senior Management of OPS Ltd considers the quality aspects of our operations to be of primary importance to the successful management of the company. We are committed to work with organisations and customers to establish and maintain the highest quality standards.

Our Directors, Management and employees are fully committed to operate in ways that meet customer needs, exceed customer expectations, comply with relevant statutory and regulatory requirements, satisfy applicable requirements, and deliver high levels of stakeholder satisfaction. We are also committed to the continual improvement of our management system.

In support of our core values and strategic direction and to demonstrate our commitment to quality, we operate an Integrated Management System certified to BS EN ISO 9001:2015 and in accordance with the requirements of our customers and our compliance obligations.

We continually review our business risks and opportunities and set objectives against which our performance can be measured, identifying opportunities for improvement. The Business Risk Register provides our framework for setting quality objectives.

This Quality Policy Statement is reviewed annually to ensure its continued relevance and adequacy. It is part of the company's training programme to ensure that this policy statement is briefed, understood and implemented at all levels within the company.

This Quality Policy Statement is available to interested parties on request.

Signed: **Date: April 2025**

Managing Director